NATIONAL BLACK NOVEMBER & SUMMER PROMOTION – END USERS

Terms and Conditions

1. Definitions

In these Terms and Conditions, unless the context indicates otherwise:

- **Act:** The Consumer Protection Act, No. 68 of 2008.
- **Campaign:** The First Battery National Black November & Summer Promotion.
- **Campaign Period:** 1 November 2026 to 31 December 2026.
- **Customer:** An individual who purchases a Promotional Product from a Participating Store during the Campaign Period.
- **Participating Store:** A participating First Battery Centre in the Republic of South Africa.
- **Promoter:** First Battery.
- **Promotional Products:** The 10 selected batteries identified by First Battery for this Campaign.
- **Promotional Pricing:** The advertised special prices applicable to the Promotional Products during the Campaign Period.
- **Scrap Battery:** An old battery surrendered by the Customer in exchange for the promotional price.

2. Campaign Overview and Period

First Battery is offering customers savings of up to 35% on 10 selected batteries at participating First Battery Centre stores nationwide and to stand to win 1 of 95 Retro Coolers.

Competition closes 20 December 2026. Battery price promotion ends 30 November 2026. T&Cs apply. Promotional Pricing is valid only during this period and is subject to these Terms and Conditions.

By participating in the Campaign, Customers acknowledge that they have read and understood these Terms and Conditions.

3. Promotional Offer and Pricing

Customers may purchase any of the 10 selected Promotional Products at the advertised Promotional Pricing, subject to the following conditions:

- The offer applies only to the 10 selected Promotional Products.
- A Scrap Battery must be surrendered to qualify for the advertised promotional price on every Promotional Product purchased.
- All advertised prices include VAT.
- The offer is subject to stock availability and is valid while stocks last.
- Promotional Pricing cannot be combined with other discounts, promotions or special offers.

Customers are encouraged to confirm the applicable price and product availability with their nearest Participating Store before purchasing.

4. Participating Stores and Stock Availability
The Campaign is available at participating First Battery Centre stores nationwide. First Battery does not guarantee that all Promotional Products will be available at every store throughout the Campaign Period.

5. Product Warranty
All Promotional Products remain subject to First Battery's standard warranty terms and conditions, available on the official First Battery website.

6. Consumer Protection and General Conditions
The Campaign is conducted in accordance with the Consumer Protection Act, No. 68 of 2008, and other applicable South African legislation.
First Battery reserves the right to amend, suspend or withdraw the Campaign where reasonably necessary and in accordance with applicable legislation. Any changes will be communicated through official First Battery communication channels.
First Battery will not be held responsible for circumstances beyond its reasonable control that affect product availability, subject to Customers' rights under applicable law.
Any disputes relating to the Campaign will be handled in accordance with applicable South African legislation.
Nothing in these Terms and Conditions is intended to exclude or limit any consumer rights protected under the Act or other applicable legislation.

7. POPIA Compliance
Any personal information collected in connection with the Campaign will be processed in accordance with the Protection of Personal Information Act, No. 4 of 2013 (POPIA), where applicable, and First Battery's applicable privacy practices. Information will only be collected and processed for legitimate purposes.

8. 95 Retro Cooler Competition – Competition Entry
Customers who purchase any of the 10 selected Promotional Products during the Campaign Period will also stand a chance to enter the First Battery Centre Summer Campaign and win one of **95 retro coolers**.
To qualify for automatic entry, Customers must register the battery warranty over the counter at the Participating Store at the time of purchase.
Each qualifying Promotional Product purchased and successfully registered for warranty will generate **one automatic competition entry**.
The Summer Campaign is subject to its own Terms and Conditions and Competition Rules. Purchasing a Promotional Product does not guarantee a prize.

How to Enter

- To receive an automatic entry into the Competition, an eligible customer must, during the Competition Period, purchase a First Battery Centre battery and sign up for the battery warranty in-store.
- Entry is automatic once the qualifying battery purchase and in-store warranty sign-up have been completed. No separate entry form or additional competition entry is required.
- The entrant must provide accurate contact details and any information reasonably required to register the warranty and administer the Competition.
- The Promoter may require the entrant to retain and present the original proof of purchase and evidence of the in-store warranty registration for verification. Entries that cannot be verified may be deemed invalid.

The Prize

- There are 95 (ninety-five) cooler boxes available to be won during the Competition Period, subject to confirmation by the Promoter.
- The prize is not transferable and may not be exchanged for cash or any other item, in whole or in part.
- The Promoter reserves the right to substitute a prize with another prize of similar value should circumstances beyond its reasonable control require this, subject to applicable law.

Selection and Announcement of Winners

- Winners will be selected from all valid entries received during the Competition Period.
- Winners will be contacted using the contact details supplied at the time of entry and may be announced through channels determined by the Promoter, which may include social media and/or direct contact.
- If a selected entrant cannot be reached or does not respond within 5 (five) business days of being contacted, the Promoter may disqualify that entrant and select an alternative winner from the remaining valid entries.
- Before a prize is confirmed and awarded, the Promoter may require the selected entrant to provide proof of the qualifying battery purchase and completed in-store warranty registration. Failure to provide satisfactory proof may result in disqualification.
- The Promoter's decisions regarding winner selection, entry verification and interpretation of these T&Cs are final, subject to applicable law.

Disqualification

The Promoter reserves the right to disqualify an entrant and/or refuse to award a prize where:

- the entrant does not meet the eligibility criteria in clause 2;
- the entry or supporting information is incomplete, fraudulent, duplicated, altered or otherwise invalid;
- the entrant has breached these T&Cs or attempted to undermine the legitimate operation of the Competition; or
- the entrant fails or refuses to comply with a reasonable verification request.

9. Availability of Terms and Conditions and Enquiries
The full Terms and Conditions will be available on the official First Battery Centre website.

For Campaign enquiries, Customers may contact their nearest Participating Store or use the official First Battery Centre communication channels.
Email: marketing@battery.co.za